

CCAFRICA24 SATISFACTION SURVEY ON REGIONAL COMMUNICATIONS

The survey received 14 responses from Members in the region and five from observer organizations in the region.

Members

Timeliness of Codex regional communications

[More Details](#)

| | |
|-----------|---|
| Excellent | 7 |
| Good | 6 |
| Fair | 1 |
| Poor | 0 |



Accessibility of Codex regional communications

[More Details](#)


 Insights

| | |
|-----------|---|
| Excellent | 6 |
| Good | 8 |
| Fair | 0 |
| Poor | 0 |



Quality of Codex regional communications

[More Details](#)

 Insights

| | |
|-----------|---|
| Excellent | 6 |
| Good | 8 |
| Fair | 0 |
| Poor | 0 |



Observers

Timeliness of Codex regional communications

[More Details](#)

| | |
|-----------|---|
| Excellent | 2 |
| Good | 3 |
| Fair | 0 |
| Poor | 0 |



Accessibility of Codex regional communications

[More Details](#)

| | |
|-----------|---|
| Excellent | 3 |
| Good | 2 |
| Fair | 0 |
| Poor | 0 |



Quality of Codex regional communications

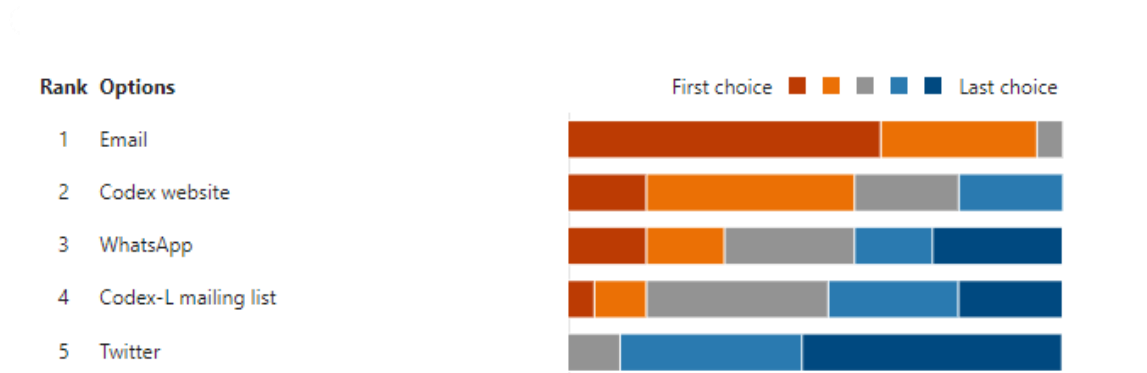
[More Details](#)

| | |
|-----------|---|
| Excellent | 4 |
| Good | 0 |
| Fair | 1 |
| Poor | 0 |



Combined members and Observers

Rank the current Codex communication tools that are most accessible for you?



What other communication tools would increase accessibility?

- Facebook
- Activation site du CCAFRICA
- WhatsApp
- Codex Website
- Communication tools in place are effective
- social media
- Through National contact Point/ Agency
- These are sufficient
- Facebook possibly
- We should avoid cluttering communication tools as it would end up confusing members. The best and most effective is to ensure that Members share correct details of the CCP
- LinkedIn, Facebook
- Les réseaux sociaux: Instagram, ...
- Facebook
- Satisfied with what is in place
- Google notification
- Mobile text messages

Please provide any additional suggestions on how to further improve the timeliness, accessibility and quality of Codex regional communications.

- Je trouve parfait les moyens utilisés, nous recevons toutes les informations en temps réel
- Improving the capacities of the Codex contact points of member countries
- Text to be more direct, concise and clear
- This is sufficient and efficient for us as Zambia
- Créer une Plateforme relative aux travaux du Codex au niveau régionale.
- To make follow up with contracting parties which are not very active
- Timelines and accessibility are okay, however, language interpretation during the session should be improved upon
- Phone calls