Communication channels

Type of channel	Examples	Advantages
Conventional	 Mass media, such as television, radio Distribution of printed materials (brochures, factsheet, etc.) Outdoor advertising or billboards 	 ✓ Can reach large audiences in urban and rural areas ✓ Useful when no feedback/interaction is needed ✓ Useful to share a clear message and raise global awareness of a topic
Digital	 Email Social media Websites Online communities of practice Blogs File sharing Mobile phones and applications 	 ✓ Reach a large audience with Internet access (including via mobile phone) ✓ Host many types of content (audio, video, visual, written) ✓ Can be quickly shared and forwarded ✓ Enable your audience to communicate with you and each other ✓ Allow feedback
Face-to-face	 Share fairs Theatre and participatory theatre Exchange visits and study tours 	 ✓ Suited to teaching and training to a restricted number of people ✓ Suited to convey sensitive messages ✓ Scope for practical demonstrations ✓ Allow direct feedback and participatory discussions

Adapted from "Experience Capitalization for continuous learning", FAO e-learning course: www.fao.org/elearning/#/elc/en/course/EXCAP